

PRESS RELEASE

Comcast
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STAT Medical Transport Responds to Patient Needs "Stat" with Comcast Business

Gig-speed connectivity enables private ambulance service to go 'Beyond Fast', enhance patient care and comfort during COVID-19

DREXEL HILL, PA – June, 15, 2020 – <u>Comcast Business</u> today announced <u>STAT Medical Transport, Inc.</u> a private ambulance service serving Delaware County and surrounding areas, relies on Comcast Business services to optimize the door-to-door and bed-to-bed patient experience.

STAT Medical Transport operates a fleet of 12 ambulances and 14 para-transit vans offering ambulance and stretcher transportation, oxygen therapy and vital sign monitoring to patients who need cardiac monitoring, medication administration and physician appointments. STAT requires fast and reliable phone and internet service for patients, their families and caretakers to arrange transportation, and to swiftly respond to ever-changing patient needs.

After experiencing several issues with its former provider, STAT Medical Transport decided to switch to fast, reliable business internet, phone and TV services from Comcast Business. The services were up and running quickly – enabling STAT to provide the high standards of safety, patient care and customer service on which the company prides itself.

Additionally, when the COVID-19 pandemic required STAT Medical Transport's employees – including its main dispatcher – to work remotely, the features of Comcast Business VoiceEdge empowered STAT to quickly pivot to a distributed work environment for business continuity. Now, with the Comcast Business VoiceEdge App, STAT's employees can use the features of their business phone service on any device – including making and receiving calls from their business phone number, even when they are not in the office.

"At STAT Medical Transport, our mission is to provide the highest quality medical transportation for our patients – phone and internet services are truly a lifeline to our customers," said Ron Berardocco, owner and CEO at STAT Medical Transport. "Our partnership with Comcast Business has given us the fast, reliable internet and phone services we need to help us place the "quality" and "care" back into medical transportation."

Added Michael Louden, vice president of Business Services for Comcast's Freedom Region "In today's fast-paced health care environment, slow connectivity is simply not an option for medical services providers like STAT Medical Transport. We understand the critical importance of providing fast, reliable internet and phone services when the health and safety of our neighbors depends on it."

For more information, please visit http://business.comcast.com.

About Comcast Business

Comcast Business offers Ethernet, Internet, Wi-Fi, Voice, TV and Managed Enterprise Solutions to help organizations of all sizes transform their business. Powered by an advanced network, and backed by 24/7 customer support, Comcast Business is one of the largest contributors to the growth of Comcast Cable. Comcast Business is the nation's largest cable provider to small and mid-size businesses and has

emerged as a force in the Enterprise market; recognized over the last two years by leading industry associations as one of the fastest growing providers of Ethernet services.

For more information, call 866-429-3085. Follow on Twitter <u>@Comcast Business</u> and on other social media networks at http://business.com/social.

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